Lawrenceville, Georgia, 30045

DUC TRUNG DAO

- (404) 937-9306
- Trungdaoduc162@gmail.com
- https://github.com/trungddao
- https://www.linkedin.com/in/trung-dao-2bb794198/

EMPLOYMENT

Cook, Key, Trained
Kitchen Manager   **Texas Roadhouse**   **Spring 2020 - Current**

- **Technological Proficiency**: Proficient in utilizing kitchen management software and inventory systems, showcasing adaptability to new technologies, a valuable asset in IT environments.
- **Analytical Troubleshooting**: Experienced in diagnosing and resolving kitchen equipment issues and ingredient shortages efficiently, demonstrating strong problem-solving skills applicable to diverse IT challenges.
- **Meticulous Attention to Detail**: Demonstrated precision in recipe execution and presentation, minimizing errors and enhancing customer satisfaction, reflecting a commitment to accuracy crucial in IT roles.
- **Efficient Time Management**: Proven ability to prioritize tasks, manage multiple orders, and meet strict deadlines in a fast-paced environment, showcasing capacity to handle pressure and deliver results efficiently, vital qualities for IT project success.

EDUCATION

Lawrenceville GA   **Georgia Gwinnet College**   **Spring 2021 – December 2025**

- Undergraduate in BS Info Tech as Junior with Major in Info Tech - Software Development, December 2023. GPA 3.95.
- Graduate Coursework: Programming Fundamentals, Intermediate Programming, Intro to Info Systems, Discrete Mathematics, Calculus I & II, Intro to Databases,
- Undergraduate Coursework: System Analysis and Design, Advanced Programming, Software Development I & II, Software Testing & QA.

TECHNICAL EXPERIENCE

Projects

Mini 2D Games Development (Java):

- Implemented Brick Breaker, Snake, and Flappy Bird games.
- Utilized Java programming language and game development principles.
- Demonstrated proficiency in Java game development frameworks.

Languages and Technologies

- C++; C; Java; Objective-C; C#.NET; SQL; JavaScript; Python;
- Visual Studio; Microsoft SQL Server; Eclipse; IntelliJ; XCode; Interface Builder
- Microsoft Office Suite: MS Word, MS Excel, MS PowerPoint, MS Access
- Proficient with Windows 7, Windows 8.1, Windows 10, Mac OSX
- Understanding of Virtualization using Oracle VirtualBox
- Windows Server 2008 DHCP and configuration
- Cisco Packet Tracer, IP addressing and subnetting.
- Capstone projects completed.
- Good technical researching skills

Additional Experience and Awards

- ITS Certification (2023) - demonstrating expertise in safeguarding digital assets and mitigating cybersecurity risks.
- Hacklytics Participation: Attended 2024 Hacklytics event at Georgia Tech, participating in workshops covering topics such as AIML models on cloud platforms and Generative AI.